Mindfulness & Yoga Retreat Conditions according to AGB §8

The retreat is organised by Susanne von der Becke (*VDB Insights/VDB Group AG*) and Constanze Lullies (*Mindfulhealthyliving/Constanze Lullies - Beratung & Entwicklung GmbH*) who are referred to in the following as 'the organisers'.

8.1 Registration and booking

Registration is via an email to: hello@mindfulhealthyliving.ch. After we have received the registration, we will send the participant an email confirmation with the invoice for the retreat. The payment date listed on this confirmation is binding. For people who have not worked with us before, we will hold a 20-minute meeting to get to know each other. The registration is binding and obliges you to pay the total amount for the retreat. Non-payment of the retreat fee does not count as a cancellation. If the number of participants is limited, registrations will be considered in the order in which they are received. The receipt of a bank transfer is valid.

8.2 Terms of payment

The total amount payable for the trip is due upon registration.

8.3 Cancellation conditions/annulment costs

The reservation is definite and binding from the moment of booking. In the event of cancellation, a refund will not be possible. The participant can, however, name a substitute participant. This must be done at the same time as the cancellation. A handling fee of CHF 100.- will be charged, as well as any rebooking costs. It is recommended that the participant takes out travel cancellation and health insurance for their trip abroad.

8.4 Programme changes

The right of the organisers to make changes to the programme and individual services (accommodation, tour guide, yoga instructor, means of transport) due to unforeseeable circumstances or for safety reasons is expressly reserved, and is hereby acknowledged by the customer. In this case, any additional costs are to be borne by the participant. VDB Group AG and Constanze Lullies Beratung und Entwicklung GmbH shall endeavour to offer equivalent substitute services.

8.5 Entry formalities

A passport or identity card is required, and if it is necessary, a visa for Italy/EU countries must be valid until after the end of the trip. We recommend that you ensure that your passport is valid for at least six months after the return date. Compliance with entry requirements is the responsibility of the customer.
We will inform participants two weeks in advance about any requirements relating to the COVID-19 pandemic (for example, proof of vaccination and/or testing). Please note that the organisers will not assume any liability for non-compliance with the regulations and associated expenses, for instance in the case of denied entry. Please ensure that you are informed of changes in the regulations up until your departure.

8.6 Price changes/adjustments

In exceptional cases it may be necessary to increase the agreed price. Price increases can result from the following reasons
- government-imposed price increases (e.g. value added tax)
- exchange rate changes

If VDB Group AG and Constanze Lullies Beratung und Entwicklung GmbH have to change the prices for the reasons mentioned, you will be notified of this price increase three weeks before departure, at the latest. If the price increase is more than 10 per cent, you have the right to withdraw from the contract free of charge within five days of receiving this notification.

8.7 Trip cancellations by the organisers

We reserve the right to cancel a trip at short notice due to force majeure, official measures (especially in connection with the COVID-19 pandemic), or strikes. A trip can also be cancelled up to 30 days before departure if the minimum number of seven participants is not reached. In this case, the paid travel price will be refunded in full. Further claims cannot be enforced.

8.8 Early termination of the trip by the participant

If for any reason the participant has to leave the trip early, the price of the travel arrangement will not be refunded. As far as possible, the organisers will assist with the arrangement of the early return journey. Any additional costs will be borne by the participants.

8.9 Liability

The liability of the organisers is limited in any case to the amount and scope of the agreed offer and covers only the direct damage. The organisers are not liable if the non-fulfilment or the improper fulfilment of the contract is due to the following causes:
the participant's omission before or during the trip;
unforeseeable or unavoidable omissions of a third party who is not involved in the provision of the contractually agreed service;
force majeure or an event that the organisers or the service provider could not foresee or avert despite due diligence.

8.10 Personal and health requirements

Good health and a stable mental condition are required for these trips. The participant takes part under their own responsibility and undertakes to inform the organisers of any physical and/or mental impairments. If necessary, the participant will seek the advice of an appropriate doctor or psychotherapist before taking part in the trip. If a participant does not meet the physical or psychological requirements, the course leaders can exclude the participant from the (further) journey. Return travel costs and other associated costs are at the expense of the participant, and the paid travel price cannot be refunded.

8.11 Travel insurance

All aspects of insurance are the responsibility of the participants. We advise participants to take out the following insurances: travel cancellation insurance, health, and accident insurance.

8.12 General insurance provisions

The organisers are excluded from any liability for damages. The participants are responsible for sufficient insurance coverage. The organisers cannot be held liable for theft or loss of items. In any case, it is the responsibility of the participants in their country of residence to have sufficient health and accident insurance with coverage in Switzerland and abroad.

8.13 Programme and price changes

We reserve the right to make changes to the programme and prices, as well as changes to the General Terms and Conditions.